

RETURNS NOTE	
DATE OF ORDER:	ORDER NUMBER:



QTY	PRODUCT CODE	PRODUCT NAME	REASON CODE	REASON FOR REFUND (CODE)
				1 - INCORRECT ITEM RECEIVED
				2 - ITEM FAULTY
				3 - LOOKS DIFFERENT TO IMAGE ON SITE
				4 - DOESN'T FIT PROPERLY
				5 - DOESN'T SUIT ME
				6 - OTHER: _____

Need to return something? No worries — it's easy. Simply fill in this form and send it back together with the item(s) in their original condition.

Please follow the steps below within **14 days of receiving your order**:

1. Select a return reason code for each item you are returning.
2. Please include this form in your parcel — it helps us process your return faster.
3. Send your parcel using any courier or postal service of your choice within 14 days of delivery.  
Cut out the address label below and attach it securely to your package.
4. Please keep your proof of postage until your return has been processed.
5. As this is an international return, delivery times may vary depending on the courier.  
Most returns arrive within **up to 3 weeks**. Once your parcel reaches us, we will notify you by email.
6. Refunds are issued to your original payment method.  
We typically process refunds within **1–3 working days after receiving your return**.

**Please note:**

Items must be returned in their original condition — unused, unworn, clean, and in their original packaging, with all labels attached. For hygiene reasons, we cannot accept returns of cosmetics, pierced jewellery, or underwear unless faulty. Swimwear cannot be returned if the hygiene seal has been removed. For more information, please visit: <https://www.jessyss.com/returns>



Return the goods to the address:



**IME d.o.o.**  
 Šentiljska cesta 49  
 2000 Maribor  
 SLOVENIA